

## **The Orchard Update 29th April**

As lockdown measures in Scotland have eased this week, we have been pleased to see many of the other independent shops on Biggar High Street reopen. We wanted to send a message to our customers to confirm that we're not changing the way we're working- we are continuing to have customers "shop from the pod". This is not a decision we have taken lightly as we would love for customers to be able to browse our ranges but we feel that due to the size of our shop that this is necessary to allow freedom of movement for all of our staff working at any time.

We are still offering customers the option to "shop by appointment" after 5pm on weekdays. We can offer these appointments with one of us without the comings & goings in the shop necessary during our normal hours. Appointments are often available at short notice so please ask if this would be useful. Our product list and other information can be browsed at your leisure from our [Google Drive](#), and we're always happy to be asked if there is something specific you're looking for.

We hope that our regular customers understand our reasoning for this however if anyone has any complaints or wishes to discuss this decision further, please ask to speak to Ranald & Jane. We hope that our wonderful staff are given the respect that they deserve, and are not challenged, for working in this way for over a year- it is not an easy option but one we feel is necessary to safeguard them, our business and our community!

We do look forward to being able to welcome customers back into The Orchard to shop with us when the time is right!

We're pleased to welcome the Madainn Art Group into the retail space in the front shop of what was Biggar Flavour. They will be doing a pop up shop for two weeks. This space will then be available to rent as either a pop up shop or longer term let if anyone is looking for a prime location to display their business on Biggar High Street.

We appreciate the continued support from all of our customers and hope that everyone remains safe and well as Scotland "unlocks".

Best wishes,

Ranald & Jane

**Ranald & Jane Brown (Directors)**  
**The Orchard (Biggar) Limited**  
**93 High Street**  
**Biggar**  
**ML12 6DL**  
**Phone 01899-221449**  
[theorchardbiggar@gmail.com](mailto:theorchardbiggar@gmail.com)  
[www.orchardbiggar.co.uk](http://www.orchardbiggar.co.uk)

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